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PROJECT TITLE: Virtual Docker Testbed for Cybersecurity

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# Abstract

The aim of this project is to provide an understanding of virtualization, how it facilitates IT operations and among several points, how it can be resourceful for online learning. The components that were used for this task include a cloud server, and docker containers to facilitate interaction between users and VMs, a database, and frontend application. The creation of this system is aimed at improving virtual lab exercises.

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# Introduction

This document describes the complete creation of a virtual docker testbed environment involving the use of containerization technology. It would aid in providing a comprehensive understanding how a virtual system would operate. It also includes how I was able to overcome challenges encountered, such as what worked, what did not, modifications and importantly, testing.

# **Project Description**

After spending some good time seeking a way to start this project, I felt the first thing to begin with is where do I contain the services required to build the environment? And with the advances technology has made in virtualization, I decided to use cloud technology due to increased agility and flexibility. This is where Linode became very resourceful. With Linode, I created a server.

<b>RUNNING</b>					Power Off	Reboot	Launch LISH Console	
Summary		IP Addresses			Access			
2 CPU Cores	80 GB Storage	139.162.198.212	Ū		SSH Access	ssh root	@139.162.198.212	Ū
4 GB RAM	0 Volumes	2a01:7e00::f03c:93ff:fe2	26:394f 🗍		LISH Console via SSH	ssh -t c ∢	cobwood@lish-london	Ū
Plan: Linode 4 GB Add a tag +	Region: London, UK	Linode ID: 34706119 Crea	nted: 2022-02-11 (	06:23				
Analytics Net	work Storage Co	onfigurations Backups	Activity Feed					

## Services

- MySQL
- Php
- Docker
- Httpd
- Ssh

# How to Access the Application

139.162.198.212

Paste the following IP Address into your browser, on the login page, enter the following student or tutor's credentials:

#### Student

Username = <u>student001@test.com</u> Password = Testbed

<u>Tutor</u> Username = <u>superadmin@site.com</u> Password = Pass@123

To Access the SQL Database, use the following URL: 139.162.198.212/phpmyadmin

And use the following credentials Username: root Password: 123

# **Chosen Distribution**

Choosing a preferred distro to deploy is one of the initial steps I took in deploying this Instance. Linux OS was what I used for this task. Linode provided me with Linux distributions to choose from. This option allowed me to begin with a reliable Linux operating system including the creation of my own software stack from the ground up. For this project I selected the latest LTS release of Ubuntu (20.04 LTS currently).

# Remote Access to Server

After creating the Linode server, the next step was to log in via ssh to start deploying the required services such as MySQL, Apache webserver, php and most importantly, docker. By using SSH to remotely log into the server I was able to install and configure a firewall, set time zone, set a limited user and encrypt SSH credentials to avoid unwanted access.

Appending SSH keys to my root user account allowed log in via ssh without a password possible. Keys include a private key which is stored in my local device and the public key which I uploaded into the server with scp (Secure copy protocol)

kenneth@kenneth-Ler moz@139.162.198.212	novo-Idea 2's passwo	Pad-S340-14API:~\$ ssh moz@139.162.198.21; ord:
Welcome to Ubuntu 2	20.04.4 L	TS (GNU/Linux 5.4.0-107-generic x86_64)
* Documentation: * Management: * Support:	https://H https://T https://W	nelp.ubuntu.com Landscape.canonical.com Jbuntu.com/advantage
System informatio	on as of I	1on 18 Apr 2022 01:46:38 PM UTC
System load: Usage of /: Memory usage: Swap usage: Processes: Users logged in: IPv4 address for IPv4 address for IPv6 address for	docker0: eth0: eth0:	0.15 35.7% of 48.66GB 28% 0% 193 0 172.17.0.1 139.162.198.212 2a01:7e00::f03c:93ff:fe26:394f
35 updates can be a To see these additi	applied in Lonal upda	nmediately. ates run: apt listupgradable
Last login: Mon Apr moz@localhost:~\$	18 12:19	9:40 2022 from 51.171.30.129

# Shared CPU

I selected Shared CPU Compute Instance because it offers affordable virtual machines. It offered me a well-balanced set of services that are suitable for a variety of uses. Somethings that were beneficial about the Shared CPU included these specifications to its available plan

- Shared vCPU cores
- 100% SSD (Solid State Disk) storage
- 40 Gbps inbound network bandwidth
- Free inbound network transfer
- Dedicated IPv4 and IPv6 addresses
- Direct console access through Lish

# Docker

The files that docker would integrate with are situated in the /var/www/html folder. This is where all php files/source codes that interact with docker are located such as register, logout, users, and quiz. Only the administrator would be able to access and modify these files or any configuration

# moz@localhost:/var/www/html/assets\$ ls css datatable images

## Containers

As mentioned only the administrator or person with the correct privileges would be able to view containers. Some of the information available would include a container ID, image, period created status, ports, and name. In the image below you can see how this is displayed.

และดีเละอะแลงะ.	anno norvei ha a					
CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS	PORTS	NAMES
b2b02467aac0	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	22 hours ago	Up 22 hours (healthy)	0.0.0.0:11957->80/tcp, :::11957->80/tcp	kind_rubin
6 <b>6128</b> f0291ba	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	22 hours ago	Up 22 hours (healthy)	0.0.0.0:11819->80/tcp, :::11819->80/tcp	infallible_mclaren
58 <b>4</b> ebbf4c83	lukaszlach/kali-desktop:xfce	"/init"	36 hours ago	Up 36 hours	5900/tcp, 0.0.0.0:11750->6080/tcp, :::11750->6080/tcp	trusting_ellis
6e2a87dbcfd4	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	2 days ago	Up 2 days (healthy)	0.0.0.0:11695->80/tcp, :::11695->80/tcp	intelligent_brahmage
dc94234db74a	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	3 days ago	Up 3 days (healthy)	0.0.0.0:11553->80/tcp, :::11553->80/tcp	suspicious_spence
e3228a6ccb9b	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	3 days ago	Exited (0) 17 seconds ago		fervent_mendeleev
hd368d7513h3	dorowu/uhuntu-deskton-1vde-vor	"/startun sh"	4 dave ann	Frited (A) 3 days ann		cranky curran
New m						

In order to ensure and avoid resources such as CPU and the storage from being exhausted, administrators most especially would have to remove containers as soon as a class is over. This means tutors would have to delete the vm which triggered the container. Though this would require tutors to perform such action on the frontend, the same would apply to the backend. This way, resources of the server would be sufficient for upcoming tasks. Se images below

และตั้งกายงและง	a anno nnever ha a					
CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS	PORTS	NAMES
b2b02467aac0	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	22 hours ago	Up 22 hours (healthy)	0.0.0:11957->80/tcp, :::11957->80/tcp	kind_rubin
6 <b>642</b> 8f0291ba	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	22 hours ago	Up 22 hours (healthy)	0.0.0.0:11819->80/tcp, :::11819->80/tcp	infallible_mclarer
58 <b>(</b> ebbf4c83	lukaszlach/kali-desktop:xfce	"/init"	36 hours ago	Up 36 hours	5900/tcp, 0.0.0.0:11750->6080/tcp, :::11750->6080/tcp	trusting_ellis
6e2a87dbcfd4	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	2 days ago	Up 2 days (healthy)	0.0.0.0:11695->80/tcp, :::11695->80/tcp	intelligent_brahmagup
dc94234db74a	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	3 days ago	Up 3 days (healthy)	0.0.0.0:11553->80/tcp, :::11553->80/tcp	suspicious_spence
e3228a6ccb9b	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	3 days ago	Exited (0) 17 seconds ago		fervent_mendeleev
hd368d7513h3	dorown/nhintn-deskton-1vde-vor	"/startun sh"	4 davs ann	Frited (A) 3 days ann		cranky curran
New me	eting					

The image below shows the command to stop the container with the image ID

```
moz@localhost:~$ sudo docker stop 5824ebbf4c83
5824ebbf4c83
```

After completing the stop process, I can see in the image that the container has been stopped which is in the port section, on line three, there is no port

number

moz@localhost:•	~Ş sudo docker ps -a					
CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS	PORTS	NAMES
b2b02467aac0	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	22 hours ago	Up 22 hours (healthy)	0.0.0.0:11957->80/tcp, :::11957->80/tcp	kind_rubin
6a428f0291ba	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	22 hours ago	Up 22 hours (healthy)	0.0.0.0:11819->80/tcp, :::11819->80/tcp	infallible_mclaren
5824ebbf4c83	lukaszlach/kali-desktop:xfce	"/init"	36 hours ago	Exited (0) 40 seconds ago		trusting_ellis
6e2a87dbcfd4	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	2 days ago	Up 2 days (healthy)	0.0.0.0:11695->80/tcp, :::11695->80/tcp	intelligent_brahmagupta
dc94234db74a	dorowu/ubuntu-desktop-lxde-vnc	"/startup.sh"	3 days ago	Up 3 days (healthy)	0.0.0.0:11553->80/tcp, :::11553->80/tcp	suspicious_spence

# Ports

When containers are triggered, they are provided with a port number which is how they would be communicated with by users from the front end. This potential of docker helps to promote isolation. I noticed that every time I created a VM for example kali Linux, the container it sits in is created and the ip address is assigned a port number. The importance of the port ensures the performance and speed of the VM is not disturbed. Also this promotes a great level of security.

PORTS 0.0.0.0:11957->80/tcp, :::11957->80/tcp 0.0.0.0:11819->80/tcp, :::11819->80/tcp 5900/tcp, 0.0.0.0:11750->6080/tcp, :::11750->6080/tcp 0.0.0.0:11695->80/tcp, :::11695->80/tcp 0.0.0.0:11553->80/tcp, :::11553->80/tcp

# Web Application process

The image below is a depiction of the user login interface to access containers holding the required Linux os vm for the particular module he/she would be focusing on. The application has been designed to ensure operations in the application is based on privileges.

It illustrates how the software might be used by students to complete specific tutorials/lab activities. Tutors, and students would be the people allowed to access and use the application. The process would require students to register with the application in order to participate in lab activities. Registration would require students to meet up with several authentication conditions such as password type containing letters, numbers, and symbols. To get access to the page, a given link would be provided for students by tutors.

Students and tutors are welcomed with the login page



#### Students

Login process involves sign in or registration. A database stores all information entered by students regardless of the action. The app was designed with policies to ensure students who do not have an account must register to access functions of the application as well as meet the registration requirements such as password criteria. Once registration is complete and successful, students are now presented with a login page.

Regis	ster
joe	
studentl@test.com	
······	
Regis	ter
Have an account? Log	in Here.

## Active users

The app notifies students with an existing account about its presence if they try registering again.

Wops! Email Already Exists.



#### User Table

After completing the registration or login process, user credentials are then added to the database. This way all login details are stored in the user table. Some of the fields include username, email, password, and role. The app contains hashing to ensure security of passwords.

Show all Nur	mber of rows:	25 ~	Filter rows: Search this tab	le Sort by key: None	
+ Options					
$\leftarrow \top \rightarrow$	▼ id	username	email	password	role
🔲 🥜 Edit 👫 Copy	Delete 10	superadmin	superadmin@site.com	f91e15dbec69fc40f81f0876e7009648	0
🔲 🥜 Edit 👫 Copy	🥥 Delete 11	saqlain	saqlain.sial05@gmail.com	81dc9bdb52d04dc20036dbd8313ed055	1
🗌 🥜 Edit 👫 Copy	🔵 Delete 12	mo	moazam3005@gmail.com	bece27a540b3ed869571e6b4c73d1906	1
🗌 🥜 Edit 👫 Copy	\ominus Delete 15	dan	dan@gmail.com	b421c83df77b00d587b62fe2591e5526	1
🗌 🥜 Edit 👫 Copy	🔵 Delete 16	Test	test@test.com	c4ca4238a0b923820dcc509a6f75849b	1
🔲 🥜 Edit 👫 Copy	🔵 Delete 17	ikram	ikram.arif05@gmail.com	202cb962ac59075b964b07152d234b70	1
🗌 🥜 Edit 👫 Copy	🔵 Delete 18	kay	mytest@test.com	b421c83df77b00d587b62fe2591e5526	1
🗌 🥜 Edit 👫 Copy	🥥 Delete 19	joe	student1@test.com	b421c83df77b00d587b62fe2591e5526	1
Ĉ Check all	With selected	d: 🥜 Edit 💈	🕯 Copy 🤤 Delete 🛛 🔜 Expo	ort	

#### **Container Table**

Every container that is entered on by the web application is stored in a database. Same applies to the quiz which can be viewed in the image below.

	υρι	0115						
+	-Τ	·→ ▼	id	user_id	type	url	output	date_
(		🖉 Edit 🚰 Copy 🥥 Delete	119	10	Ubuntu Container	http://139.162.198.212:11957	b2b02467aac01abce222d9686e94cb407cd5c620b83c9312b9	2022-
(		You can also edit most value by double-clicking directly a	es on then	n. 19	Kali Linux container	http://139.162.198.212:11750	5824ebbf4c83197a4cdaa7beb039941061dd7c8116f5a15217	2022-
(		🥜 Edit 👫 Copy 🥥 Delete	109	15	Kali Linux container	http://139.162.198.212:10987	b763718d8ba68f52081ee8355602b00118842ecfa7b6d5469c	2022-
(		🥜 Edit 👫 Copy 🥥 Delete	105	10	Fedora Container	http://139.162.198.212:1053/vnc.html	aa69009a2df27742764b4e9068903b4275c72f6e9bd1da5e0b	2022-
(		🥜 Edit 👫 Copy 🥥 Delete	116	19	Ubuntu Container	http://139.162.198.212:11695	6e2a87dbcfd4899c58b77f31f00235bfe0bd7b389d92e6562c	2022-

#### Quiz table

) 🥜 Edit	📑 Copy	😑 Delete	1	10	FORENSICS	Create a directory called lab1: Command mkdir lab	Create a file called student1: Command nano studen				2022-04-04
) 🥜 Edit	📑 Copy	🥥 Delete	2	16	SAD Secured Application development	Create a folder with the name sad1: Command mkdir	Create another directory called sad2 10% and in th	Move the file from sad2 directory to sad1 director	Delete xss.txt: Command sudo rm xss.txt 10%	Delete sad1 and sad2: Command sudo rmdir sad1 sad2	2022-04-04
) 🥜 Edit	🏣 Copy	👄 Delete	3	16	FORENSICS	Create a directory called lab1: Command mkdir lab	Create a file called student1: Command nano studen	Do a list command to see all the file details r-w	Delete all files created: Command sudo rm student	remove folder: sudo rmdir lab1 10%	2022-04-04
) 🥜 Edit	📑 Copy	🥥 Delete	4	18	SAD Secured Application development	Create a folder with the name sad1: Command mkdir	Create another directory called sad2 10% and in th	Move the file from sad2 directory to sad1 director	Delete xss.txt: Command sudo rm xss.txt 10%	Delete sad1 and sad2: Command sudo rmdir sad1 sad2	2022-04-05

#### Access containers

Once login is complete, students are directed to the next page which is where containers hold various Linux VMs. Students would have to select the preferred VM by clicking on the button which displays the Linux distro type. When any of these buttons are clicked on, a php code is executed which triggers the container to launch the VM. With a php plug-in known as php-ssh2 plugin, the code access the server via ssh, and this launches the container holding the VM intended to be used.

Container Maker	All Containers	Create Ubuntu Container	Create Fedora Container	Create Kali Linux container	Quiz	Logou
Show 10 ♀ entries				Se	arch:	
Sr #	ту	/pe	URL	Date		
No data available ir	n table					
Container Maker	All Containers	Create Ubuntu Container	Create Fedora Container	Create Kali Linux container	Quiz	Logou
Show				Se	arch:	
entries						
Sr #	т	/pe	URL	Date		
No data available ir	n table					

## Launching VM

Students would use the ip address that is created with its port number to access the vm. Once this is launched, they can now begin to work with the

m			
Show			Search:
10	<b>\$</b>		
entries			
Sr #	Туре	URL	Date
1	Ubuntu Container	http://139.162.198.212:11695	17-04-2022
Showing 1	to 1 of 1 entries		Previous 1 Next

The ubuntu VM is now active and running. From this point students can complete their given tasks.



Quiz

Accessing the quiz would require students to use the quiz button which would direct them to a drop-down list where they can select the module activity they have been given.

Container Ma	ker All Containers	Create Ubuntu Container	Create Fedora Container	Create Kali Linux contain	ner Quiz	
Show 10 entries	¢				Search:	
Sr #	Туре	URL			Date	
1	Ubuntu Container	http://13	9.162.198.212:11695		17-04-2022	
Showing 1 to 1	1 of 1 entries				Previous 1	Next

# Students can now select the module quiz

Container Maker	All Containers	Create UI
Start Quiz		
Show		
10 🗢		
entries		
Quiz		
Module		
Select		
Select		
SAD Secured Applicati	on development	
REVERSE MAI WARE		
NETWORKING		

The next stage would be for students to begin completing tasks and as soon as a task is complete, they tick each box until the end. This is then followed by clicking the submit button.

Quiz
Module
FORENSICS
Create a directory called lab1: Command mkdir lab 10%
Create a file called student1: Command nano student1.txt 10%
✓ Do a list command to see all the file details r-w-x Command Is -I 10%
Delete all files created: Command sudo rm student.txt 10%
🗹 remove folder: sudo rmdir lab1 10%
Submit

# Tutors

Tutors' login credentials would be entered into the login section. Registration process would differ from students as tutors would have higher privilege than students. A login username would be given to them by the administrator, and they would create their password.

Email	_	
Password		
	Login	

### View Containers

As said, tutors would possess more rights than students and this includes able to view, access, examine, and delete all created containers by students including working students. They would also be able to create containers.

Container Maker					Quiz
Show 10 entries	¢			Search:	
Sr #	Туре	URL		Date	Action
1	Kali Linux container	http://139.162.198.212:11152		06-04-2022	Delete
2	Ubuntu Container	http://139.162.198.212:11073		05-04-2022	Delete
3	Kali Linux container	http://139.162.198.212:10987		10-03-2022	Delete
4	Fedora Container	http://139.162.198.212:1053/vnd Password:hieghai8At	.html	26-02-2022	Delete
5	Ubuntu Container	http://139.162.198.212:10428		26-02-2022	Delete

The platform would enable tutors determine the progress of given tasks. This way they would be able to grade students based on the work accomplished.

						10.01	t@8ac16	5e6bbde6:~
File Edi	t Ta	abs H	telp					
root@8ac	16e6	bbde6	:~# l	l				
total 48								
drwxr-xr	-× 1	root	root	4096	Apr	16	08:14	
drwxr-xr	-× 1	root	root	4096	Apr	16	08:02	/
- rw - r r	1	root	root	59	Apr	4	2021	.asoundrc
- rw - r r	1	root	root	3106	Dec	5	2019	.bashrc
drwxr-xr	-× 1	root	root	4096	Apr	16	08:14	
drwxr-xr	-x 5	root	root	4096	Apr	16	08:14	.config/
drwx		root	root	4096	Apr	16	08:14	
- rw - r r	1	root	root	619	Apr	4	2021	.gtkrc-2.0
- rw - r r	1	root	root	161	Dec	5	2019	.profile
d rwx	2	root	root	4096	Apr	16	08:02	
root@8ac	16e6	bbde6	:~# l:	s -l				
total 4								
drwx	2	root	root	4096	Apr	16	08:02	
root@8ac	16e6	bbde6	:~# l	s				
root@8ac	16e6	bbde6	:~#					

Among the privileges tutors have would be to view tasks that students have submitted. This part of the application would make tutors responsibility of examining what students have done and grade them accordingly.

Container Maker									
	Show 10	tart Quiz						Search:	
	entrie Sr #	s Name	Module	Task 1	Task 2	Task 3	Task 4	Task 5	Date
	1	superadmin	FORENSICS	Create a directory called lab1: Command mkdir lab 10%	Create a file called student1: Command nano student1.txt 10%				2022- 04-04
	2	Test	SAD Secured Application development	Create a folder with the name sad1: Command mkdir sad1 10%	Create another directory called sad2 10% and in that directory create a file called xss.txt 10%	Move the file from sad2 directory to sad1 directory. 10%	Delete xss.txt: Command sudo rm xss.txt 10%	Delete sad1 and sad2: Command sudo rmdir sad1 sad2 10%	2022- 04-04
	3	Test	FORENSICS	Create a directory called lab1: Command mkdir lab 10%	Create a file called student1: Command nano student1.txt 10%	Do a list command to see all the file details r-w-x Command Is -I	Delete all files created: Command sudo rm student.txt 10%	remove folder: sudo rmdir lab1 10%	2022- 04-04

Once tutor complete their operation, they can remind students to stop running containers and tutors can remove containers. The administrator can also do this at the end of the day in order to prevent the server's resources such as CPU memory, RAM, network, and storage from being over exhausted.

	1	Ubuntu Container	http://139.162.198.212:11553	16-04-2022	Delete
	2	Kali Linux container	http://139.162.198.212:10987	10-03-2022	Delete
	3	Fedora Container	http://139.162.198.212:1053/vnc.html Password:hieghai8At	26-02-2022	Delete
$\left( \right)$	4	Ubuntu Container	http://139.162.198.212:10428	26-02-2022	Delete

# Comparison to Original Design and Specification

The platform this system was supposed to sit on was oracle VirtualBox. However, after observing several setbacks and challenges that began developing, I brought this to the attention of my tutor. I mentioned that a cloud environment would be a preferred option to utilize because it provided greater benefits such as agility and flexibility including resources compared to a virtual box.

Moving ahead into the project, several changes were made. It continued to remain a huge challenge to install docker in virtual box VM and this was due to the fact some dependencies were missing after the installation process and this always made it difficult to progress. One major reason was there wasn't enough memory in the VM which is what made me change to cloud technology. AWS was the initial platform but after doing concrete research I realized from a monetary perspective, it was going to involve high cost.

Further significant progress was faced with an issue. Connecting to a docker container through the web application began displaying a connection failure message. The reason for this was because the CPU threshold was very high. To be specific, over 90%. To overcome this issue, I logged into my Linode server and resized the CPU from 2gb to 4gb and not only was I able to connect but the speed, storage, and performance were excellent.

Also, I tried implementing automation by using a script to facilitate deletion of containers as soon as they are stopped but this task was very adamant to accomplish. After doing extensive research, I came to realize implementing such an idea on docker containers would not be able to be achieved. Since containers are running instances, once they are stopped and removed, a script would not have the reference it's supposed to execute. The solution to this problem was to maintain the initial method which involved remote log in to the server (administrator) and remove the stopped container.

## Learning Outcomes

Having gone through such an experience has provided me a great wealth of knowledge. Working on this project exposed me to the potentials of containerization and virtualization technologies. Some the of information acquired during this period have given me a great level of confidence. This project helped me to explore some weaknesses in which I developed some strength from coding languages such as SQL, JavaScript, and php, to cloud technology and most significantly, containerization.

# Technology Learning Outcomes

Completing this project gave me a great understanding and discipline in the area of IT administration and security. Some of my weaknesses were explored and manifested into strengths because of the enthusiasm this experience built in me. Research in cloud technology helped to see the importance it holds including benefits. My passion for interacting with CLI/shell is something I truly can't believe. The potentials of Linux as a principal tool in virtualization has made me realize how important it is. Seeing how a web application interacts with the backend server to spin docker containers was a learning curve. Furthermore, being able to learn how to write and understand coding languages such as php and JavaScript especially when expected.

## Personal Outcomes

This experience provided me the skills and mindset that are required when working on projects of this kind. I acquired great reading skills which was something I was not passionate about. During the time of the project, I engaged myself with several learning platforms that I continue utilizing to improve my knowledge in virtualisation and containerization technology which are strong areas of IT operations. Also, it helped me develop a proactive lifestyle. In my workplace, I noticed great improvement in the way I handle tasks (which are around IT administration and Security). Also, due to such development (proactive), I am able to complete various tasks effectively. A great achievement the process helped me with.